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Today in Landlord Backlash

BY JOEY ARAK · APR 22, 2010, 1:28P



REC



Ubiquitous landlord 9300 Realty (owned by **Croman Realty**) has a new Facebook group! But based on the name, "I hate slumlords Steve and Harriet Croman," we're guessing it's not quite a fan page. Move over, *Village Voice* worst landlords list, social networks are the new getting-even-with-a-landlord tool that tenants have been waiting for! [Facebook]

PURITAN'S PRIDE VITAMIN

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THERE ARE **23** COMMENTS.

InTheBiz



Wow, glad my company has actual fans!

Posted April 21, 2010 | 8:00 PM

guest



Oddly, our Facebook page was deleted today. Perhaps at the behest of the Cromans? No matter. We've created another one (and will keep doing as they're scuppered):

<http://www.facebook.com/?ref=logo#!/group.php?gid=100484263330376&ref=mf>

Posted April 21, 2010 | 8:00 PM

lulu1971



I know who you are: do you think we don't know it is you?

But, you do not know me: you do not know me but you have destroyed my life. Shame on you!!! SHAME ON YOU!!! Your lease pooba should have let us go, told us the truth, but she did not. Her deception is your deception AND I will hold you accountable!!! All we wanted was to rent an apartment, get married, make babies, start a little business, and buy a car: 9300, the owner, and all the employees who are complacent have taken this simple, lovely, stable wish and stuck us in limbo...months have passed and we remain in a "temporary" apartment with broken windows and worse that WAS NEVER A PART OF THE LEASE_SIGNING!!! I am not an idiot: we would never have rented an illegal apartment. It was never about the boiler, why did she not tell us the truth? You have taken everything away from me.....so, do you want to play games or will you actually be a man and call me. Oh, fear not, if you do not want to talk to me, you can talk to our lawyer. You have damaged me, my fiancee, you have broken all the rules, violated all our rights... you made us victims and now, we just want what is fair, and it ain't gonna be peanuts, so we can

go somewhere far far away, and try to heal our wounded souls, our stolen dreams, and repair our financial state. There has been nothing free about this "temporary" situation: it has cost us in every way possible. You screwed with my biological clock, your employees sent me emails that cause me to stop breathing due to my disorder. Well, you should be able to figure out who I am by now: you do not know us, never even met us and you have put me through hell. WHY???

@InTheBiz:

Posted May 14, 2010 | 8:00 PM

namorc



@lulu1971:

Dear Lulu, you are not alone. These people are not landlords, they are criminals, There is a coalition of tenants formed from all this landlord's buildings of 9300 Realty, Croman Real Estate, and all their entities. Countless lives have been ruined by these unethical slumlords. Tenants have united and are filing complaints with the attorney general's office and the district attorney. They are going through the tenant advocacy group, GOLES (Good Old Lower East Side) Please call them at (212) 533-2541, and speak with Wasim. Also, file complaints with the NYS Attorney General's office.

Posted May 18, 2010 | 8:00 PM

namorc



b.d.

The absolute worst landlord in the entire city. They wont return phone calls and wont give out their employees email addresses (as they are personal emails).

The buildings appear nice upon first moving in but try to get anything fixed and you are ignored.

Hands down the absolute worst management company in new york city.

Posted May 19, 2010 | 8:00 PM

namorc



Jennifer B.

Don't do it! Same as 9300 Realty Company. Everyone there is worthless. Try getting someone to answer a phone call. Try subletting (they lose all your paperwork), try getting ANYTHING fixed. Oh, and when I gave notice that I was not renewing, they showed my apartment about 10 times without notifying me... not even a phone call. Just random brokers would come into my place with potential tenants. Also, the front door was always broken and my door locked broke as well. They told me to call a locksmith to handle it, that they don't fix locks. Really, I pay rent, but you can't secure the building or my apartment?? Total slumlords... bottom feeders.

Posted May 19, 2010 | 8:00 PM

namorc



Lauren C.

I lived in these apartments for a little over a year when one Saturday my roommate and I woke up to somebody incessantly ringing our intercom to get into the building. My roommate and I at this point were so used to pesky brokers appearing at all hours of the day and either obnoxiously ringing or letting themselves in (one time even walking in when we were just getting out of the shower, another time I was still asleep and some man just walked in to see my room- awkward!) and were in no condition to be letting someone in to see the apartment. Finally my roommate got up and answered the intercom and the guy said he was FedEx. She asked him who the package was for and found that he did not have either of our names and asked him to leave. The guy continued to ring the intercom until he finally somehow got into the building. Once in the building the guy proceeded to do the same thing as he did downstairs except this time with our doorbell and pounding really hard on the door. My roommate finally called the police. After a day of speaking with police and detectives and them being thoroughly convinced that we were not CROOKS they let us in on the situation. Somebody had ENTERED OUR APARTMENT WHILE WE WERE NOT HOME and accepted delivery of a Rolex watch that had been purchased on EBay and paid for with a fake check. 2 points will help point us all in the direction of who might be responsible-1. 3 copies of our key (that we knew about) existed at the time- one for both of us and one for our super. 2. we were told that the exact same thing happened at another apartment down the street at the same time that was also managed by Croman. I'm sure everyone reading this is smart enough to do the math. We are in the process of filing complaints with the Better Business Bureau, Attorney General and speaking with legal council. I can second all of the other outrageous complaints that are out there- my doorknob (and our neighbors) broke and fell off, we had rats and cockroaches, no hot water on many days, no lights in the hallway for many days in a row (we would run into people on our way in and out- please tell me how that is safe) and were never able to get ahold of anyone at Croman (our property manager told me that she doesn't check her voicemails) to have these issues taken care of. If you finally get someone on the phone things get resolved but that takes a ton of work since they seem to never be there and are always incredibly rude. I will end this with a resounding- DO NOT LIVE THERE WHATEVER YOU DO!!!!

Posted May 19, 2010 | 8:00 PM

lulu1971



namorc: namorc: namorc: namorc:

Posted June 28, 2010 | 8:00 PM

lulu1971



THANK GOD there are people like you: I have contacted the AG, I have compiled 100 and 100s of proof positive, hardcore evidence of his criminal empire. Where is Batman when you need him? I did not know of that group, again thank you. This monster and all his minions must be held accountable. Do any of you know he rents illegal basement apartment to a whorehouse? He

cannot buy off everyone, he is not above the law, and one day that hideous soul of his is going to have to meet his maker!!! In the meanwhile, I will call that group straight away. I had to write that first time when I read in the biz guy and knew who it was!!! I have been made aware, as it was put, that I am not allowed to call Croman. Ae his employees drinking funky kool-aid? Do they really think we cannot nail every one of them on their involvement? It is afterall, federal when you use the computer to "mislead" those you are to protect, assist. If I never here the words "be of futher assistance" it will be too soon: the nerve: I have yet to be assisted even once! Thank all of you who have written: I felt so alone with this. I even emailed the writer of ths year's 10 worst landlords: she has not gotten back to me. I did speak with a woman at the VOICE and asked how can you write articles about what he is and what he does and fill your classifieds with his ads: that is how I came upon 9300. Since that call, I have not been seeing 9300 ads: I have seen 9300 ads under NYCaps--you know, marble bath, w/d, granite kitchen. Thanx to all of you who have a voice!!!

Posted June 28, 2010 | 8:00 PM

guest



My apartment got robbed because CROMAN allowed brokers and potential tenants to view my apartment without my notice. I had several thousand dollars worth of jewelry stolen and CROMAN refused to refund the stolen items. They have given out copies of my keys to over 20 brokers without my knowledge and people have been entering my apartment for the past month when I was not home, CREEPY. I had my locks immediately changed and filed a poilce report. I have since hired an attorney and will be filing a case against them. Please do NOT let CROMAN get away with these crimes. DO NOT LIVE THERE

Posted November 29, 2010 | 7:00 PM

guest



My daughter along with two other girls have been living at a 9300 apartment for two years and the experience has been extremely good. I am not sure what everone is talking about but Croman returns calls , they fix whatever the girls want and they are good landlords in my eyes We are planing to renew the lease again for next year so I guess there are two sided to every tail . S.C

Posted March 25, 2011| 8:00 PM

guest



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Posted March 25, 2011| 8:00 PM

9300help



@namorc: Namorc, do you know of any success in litigation against Croman/9300?

Unfortunately, I signed a lease with them a few days ago only to read all the horror stories about how awful they are as a management company. I have a meeting with GOLES tomorrow, but any additional help or insight would be greatly appreciated.

Posted August 15, 2011 | 8:00 PM

9300help



@lulu1971: Lulu, do you know of any success in litigation against Croman/9300? You mentioned 100s of proof-positive, hardcore evidence of criminal behavior. I ask because unfortunately, I signed a lease with them a few days ago only to read all the horror stories about how awful they are as a management company. I have a meeting with GOLES tomorrow, but any additional help or insight would be greatly appreciated.

Posted August 15, 2011 | 8:00 PM

9300Realty



Thank you for your time, we appreciate your feedback. Please feel free to call or email us directly to discuss further. Phone: (212) 228-9300 | email: feedback@9300realty.com

Posted August 28, 2011 | 8:00 PM

victim



9300 realty owned by Steven Croman, a total "douche", thief, criminal, liar, asshole, heartless pig, he stole my security deposit, only because one of his employees did not receive our notice, my advise is not to rent from them, he is a disgrace to NYC real estate landlord.be aware of pigs.....

Posted April 18, 2012 | 8:00 PM

guest



@victim :

Dear Victim, I am a Croman victim also, along with anyone who lives in a Croman building. These people are evil !!!!!!!

There are so many tenants who have also had their security deposits stolen by the Cromans. Check out the website for YELP or CITY SEARCH and look up both Croman Real Estate and also 9300 Realty and read the horror stories. You MUST file a complaint with the New York State Attorney General's Office! In fact, inform the Cromans that you are going to the AG's office to file a complaint, because others before you have done the same.

There is also a Stop Croman Coalition, go to it's blog and comment. Go to:
coalitionmbr2@gmail.com.

Posted April 18, 2012 | 8:00 PM

guest 

@guest #12:

You don't fool us, we know you are being paid to write this garbage.

Posted April 18, 2012 | 8:00 PM

guest 

@guest #17:

Dear Victim,

Below is a link to a New York Times Article that actually mentions Croman not returning security deposits to a tenant and the lawyer instructs her to file a complaint with the Attorney General's office. Please read the article for yourself. I'd file complaints with the Better Business Bureau & the Real Estate Licensing Board also. But you must file with the AG's ! (check out the article below)

<http://cityroom.blogs.nytimes.com/2008/01/28/answers-about-tenant-landlord-issues-part-2/>

Posted April 19, 2012 | 8:00 PM

guest 

@victim :

Please read this article from the NY Times about Croman not returning security deposit and what to do about it.

<http://cityroom.blogs.nytimes.com/2008/01/28/answers-about-tenant-landlord-issues-part-2/>

Posted April 19, 2012 | 8:00 PM

guest 

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2/

Posted April 19, 2012 | 8:00 PM

thorninyourside



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Something to say?

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